Dyson recalls Dyson Hot and Dyson Hot+Cool Heaters

**Affected products**

**Dyson Hot and Dyson Hot+Cool heaters**

**Product description**

This recall involves two Dyson heaters: Dyson Hot and Dyson Hot+Cool heaters, sold under the model numbers AM04 and AM05. The heater's serial number is on the base of the machine. No other models are involved in the recall.

The AM04 and AM05 heaters are made up of a round base and lozenge-shaped looped body that contains an aperture with no blades. Each machine comes with a remote control to set airspeed, oscillation and temperature. Available colours: blue and grey, black and grey, white and silver, grey. The heaters measure 58 centimetres (23 inches) high, 20 centimetres (8 inches) deep and 20 centimetres (8 inches) wide (with base fitted).

**Hazard identified**

The heaters can develop an electrical short and overheat, posing a fire hazard to the consumer.

Dyson is aware of 82 confirmed incidents worldwide of the recalled heaters short-circuiting and overheating, in which four cases have led to contained burning within the machine. No injuries or property damage have been reported in any of these incidents.

To date, neither Health Canada nor Dyson have received any confirmed incidents of injury related to the use of these heaters in Canada.

**Number sold**

Approximately 1,000,000 machines were sold globally including about 43,000 heaters in Canada and about 338,000 heaters in the United States. In Canada, the heaters were sold at Sears, Canadian Tire, Future shop, Best Buy, The Bay, Home Outfitters, Costco, Home Hardware, Leon's, Corbeil, www.dysoncanada.ca, Bed Bath & Beyond, The Shopping Channel, Walmart, Lowe's, The Brick, Home Depot, Staples, Target, various incentive suppliers, and independent retailers.
Time period sold

The recalled heaters were sold from July 2011 to March 2014 in Canada and from September 2011 to March 2014 in the United States.

Place of origin

Manufactured in Malaysia.

Companies

Manufacturer
ATA Industrial (M) Sdn Bhd
Johor Bharu
MALAYSIA

Distributor
Dyson Canada Limited
Toronto
Ontario
CANADA

Images (select thumbnail to enlarge)

What you should do

Consumers should immediately stop using the heaters and register their machines for a free repair at dyson's recall website. Consumers can also register their heater for repair by calling Dyson toll-free at 1-866-876-0749, 9:00 a.m. to 7:00 p.m. EST Monday through Friday, and 10:00 a.m. to 5:00 p.m. EST Saturday.

Consumers may view the release by the US CPSC on the Commission's website. Please note that the Canada Consumer Product Safety Act prohibits recalled products from being redistributed, sold or even given away in Canada.

Health Canada would like to remind Canadians to report any health or safety incidents related to the use of this product or any other consumer product or cosmetic by filling out the Consumer Product Incident Report Form.

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